



Fur Rendezvous 2011 Anchorage Alaska

Winter Solstice is a big day for Alaskans. While the rest of the world is counting down the days to Christmas, we are patiently counting our days to December 21st...the day we start gaining sunlight! Even though we have all the modern amenities, our winters can be long, cold, and dark. Back when Anchorage was just a small town and the daily pastimes were surviving the harsh elements and tending to life's necessities, a gregarious man named Vern Johnson saw an opportunity to bring the small community of Anchorage together for some fun. He and his friends got together and established a three day festival coinciding with the miners and trappers coming to town to sell their winter's goods. So on February 15th, 1935 the first Fur Rendezvous festivities began and the town's people gathered for three days to play! There were boxing matches, basketball games, ice hockey games, skiing and even the children had sled dog races down 4th Avenue. Wild game, canned goods and desserts were shared by all with most of Anchorage turning out for the torchlight parade and a bonfire party held on the last night of the festival.

Fur "Rondy" remains highly anticipated, with this year's events beginning February 25th and going on through March 6th. The official Rondy *Fur Auction* has been a staple of the Festival since it began; in fact, the Festival was named in large part due to the economic importance of the Alaskan fur trade. The Blanket Toss, an ancient native Alaskan tradition, joined the games in 1950. Over 60 years ago, Native Alaskans came to Anchorage to participate in the Blanket Toss, as they do today, bringing with them their native dances and art. Held several times throughout Rondy and just blocks from our corporate office, the Blanket Toss is a signature Alaska Native tradition originally created to spot whales in the flat northern landscapes as well as to celebrate an end to a successful whaling season.



With the passing of time, today's Rondy is slightly different from years past. Our children, dressed in winter parkas and boots, brave the zero degree temperatures to sit on the ice cold metal seats of a Ferris wheel and be spun through the skies over Anchorage...with a reindeer sausage in hand! We watch (or join in) the outhouse races, snowshoe softball, hockey tournaments, snow machine races, big-air snowboarding, or running with the reindeer. As seen in the "Call of the Wild", the Championship Dog Weight Pull and the Rondy World Championship sled dog races, both originally debuting in 1946, remain highlights of today's events. Other winter fun to partake in are riding on a dog sled, a pony or even flight-seeing over the ice choked inlet on a helicopter. This year Rondy participants will enjoy two new events: a vintage snow machine exhibition and *Yukigassen* – Yuki is Japanese for snow; Gassen is Japanese for battle.....in other words,

SNOWBALL FIGHT!

Let the Fun begin!



By Vanessa Wilkinson

TOP PERFORMER *Visible Leadership*

Robert Brossard TA Stuttgart



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“1st Sergeant” Robert Brossard retired as a highly decorated Senior Non-Commissioned Officer in April of 2008 after 22 years in the US Army. As part of a field artillery cannon crew, Robert’s meritorious service during action in Southwest Asia spanned three tours; *Desert Storm* in 1991 and *Operation Iraqi Freedom* from 2003-2004 and a second tour in *Iraq* from 2005 to 2006. His conspicuous leadership continues to serve him and Trailboss on our Transient Alert contract at Stuttgart Germany.

With Trailboss’ re-entry into an airfield services contract in Germany, Robert’s current experience in transient aircraft and cargo services helped our transition and subsequent performance flow smoothly. Robert’s leadership and followership exemplify the values Trailboss expects from all our people; he sets high standards for himself as well as other team members to ensure a positive image and reputation for Trailboss at Stuttgart AAF.

With a diligent emphasis on employee training, attention to documentation control and balancing critical resources, Robert’s singular efforts help posture Trailboss for successful contract execution. He exemplifies our Quality Policy Statement “committed to meeting or exceeding customer expectations and increasing customer satisfaction...”

Robert is married to “Latisha,” who is US Army active duty and also stationed at Stuttgart. His hobbies include fishing, riding his Harley Davidson and helping to raise their five children (not necessarily in that order).

By Edrick Valles and George Whittington

Robert,
Since you joined the Trailboss family in September 2009, your continual dedication is both respected and well appreciated.

Thank you for the effort!



Robert Brossard TA Stuttgart 2011

Aerospace Ground Equipment (AGE) *Goes the extra mile!*

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James "Damon" Reynolds RAF Fairford

An exceptional Aerospace Ground Equipment (AGE) Mechanic, James "Damon" Reynolds consistently stood out as a top performer throughout his Air Force career and continues to do so as a Trailboss AGE team member at RAF Fairford. He plays a key role in maintaining 527 equipment items and a myriad of equipment support taskings, such as, the largest Air Show in Europe; the annual Royal International Air Tattoo (RIAT). Mr. Reynolds' motivation and meticulous work ethic are on daily display as he coordinates the inspection process, corrosion control, and minor maintenance, as well as the complex repair of all assigned AGE.

Although Damon originally hails from Palmdale California, he has spent his entire career in England. Beginning in the Mobile Ground Cruise Launch Missile squadron at RAF Greenham Common, Damon moved after 3 years to work in AGE War Readiness Materials at RAF Fairford. His following assignments were supporting the flight line AGE effort at both RAF Mildenhall and RAF Lakenheath, where he spent the next 13 years. After 20 years, Damon retired from active duty in the United Kingdom with his wife Zoe, son Rowan, daughter Rhiannon and their Staffordshire terrier Milo. He went to work for the Army / Air force Exchange Service (AAFES) before starting his employment with Trailboss at RAF Fairford.

Damon is the driving force in the completion of our 75 to 100 monthly scheduled inspections, culminating in an impressive "in commission" rate of 98%. He is a key factor in helping identify process improvements in our shop; his contributions have resulting in the efficient use of manpower and helping to create a *smart* operational atmosphere through progressive task training. Damon' direct efforts have led to both outstanding customer surveys and exceptional progress ratings.

By Edrick Valles

Keep up the good work Damon, Trailboss appreciates your dedication to exceptional customer service!



*Thank you
for a job well done*

By Jim Miller

Mike Stephens Nellis AFB

Mike Stephens, a Trailboss Aerospace Ground Equipment (AGE) Worker at Nellis AFB, time and again has provided exceptional equipment support for the world famous, advanced aerial combat training exercises know as *Red Flag*.

Mike signed on with Trailboss AGE 1 in December of 2008 and quickly established himself as an outstanding and highly knowledgeable AGE Worker. He played a key role in continuing *Red Flag* AGE operations both during and after the transition to Trailboss AGE support. His experience, dedication, and expertise helped build an impressive five-man team maintaining 250 units at a steady 95% incom-mision rate.

Along with his normal duties inspecting and performing maintenance on support equipment, Mike is also one of two AGE Familiarization Trainers providing detailed instruction to airmen, government employees and contractor personnel. Since March 2009, Mike has been instrumental in training over 400 personnel in pre-operational inspections and operational fundamentals of ground support equipment.

Mike was born in Austin, Texas but spent most of his childhood in Bend, Oregon. He later moved to Nevada, graduating high school in 2005. After high school he worked for Caterpillar where, due to his outstanding performance, they sponsored him for the Caterpillar regional training center for two years in Phoenix, Arizona. He returned to Nevada to

continue working for Caterpillar until joining the TEI team at Nellis AFB.



Mike's dedication and stellar performance has played a key role for Trailboss AGE to provide serviceable, reliable, and safe Aerospace Ground Equipment to our customers in support of flying operations and Nellis AFB.

Winter driving tips

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By George Whittington

Drivers from the Southwest to Northeast US are experiencing weather we take for granted in Alaska; severe snow and cold weather. Their experiences include slippery roads and reduced visibility caused by falling and/or blowing snow as well as “white-out” conditions where visibility is near zero.

Bad weather may create driving challenges and risks specifically associated with poor road conditions. Icy, wet and slippery streets heighten the risk of vehicle skidding or loss of control as well as extending the distance required for braking or stopping.

Adverse weather conditions significantly increase the probability of accidents, damage to your vehicle and possible injuries to you or others. Extreme cold temperatures may also intensify vehicle mechanical problems and cause breakdowns, so ensure your transportation is well maintained to avoid being stranded.

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What do we do?



- * **Plan your trips and start out earlier to allow extra travel time.**
- * **Always use your vehicle lights so you may see better—and so others may see you better. Before traveling, ensure all lights are free of snow and ice buildup.**
- * **Slow down and match your speed with weather and road conditions rather than speed limits. Posted speed limits are only applicable for dry pavement conditions.**
- * **Stay alert; watch out for other drivers and changing / dangerous road conditions.**
- * **Be alert for snow removal equipment; give them a wide berth when passing.**
- * **Increase your following distance from 2 seconds to at least 4 seconds (or more) behind the vehicle ahead of you.**
- * **Prepare for stops to bring your vehicle to a halt quickly and safely. Don't “stand on” your brakes; gradually apply brakes to slow down and use longer stopping distances to prevent skidding.**
- * **If necessary, get off the road to a safe place like a rest stop or turnout if weather conditions degrade to the point it is unsafe to continue your journey.**
- * **Be prepared in the event of a breakdown by keeping a survival kit in your vehicle containing emergency equipment and additional heavy clothing or blankets.**



J 'Lynn Marie

Weighed in at 5lbs 10 ounces

Born at Hendrick Medical Center Abilene Texas

12:10am January 31st, 2011

Proud Parents: Jason Warfield and Kara Balthazar



Suggestion Program

As an employee of TEI, you have the opportunity to contribute to our future success and growth by submitting suggestions for practical work-improvement or cost-saving ideas. All employees are eligible to participate in the suggestion program.

A suggestion is an idea benefitting TEI by solving a problem, reducing costs, improving operations or procedures, enhancing customer service, eliminating waste, or making TEI a better and safer place to work. Statements of problems without accompanying solutions, or recommendations concerning co-workers and management are not appropriate suggestions.

For more information on TEI's Suggestion Program, refer to the TEI Employee Handbook #806.



New to Employee Resources

By Vanessa Wilkinson

A company is only as good as it's employees. That's why it is so important to us at TEI to understand your needs and to hear your ideas and suggestions.

New to the Trailboss website, under Employee Resources, there are two ways of letting us tap into your thoughts on the workplace.

★Employee Feedback Survey ★Employee Suggestion Form

Here is how you find these forms: Logon to www.trailboss.biz. In the *Employee Section/Employee Resources* go to *Download Forms to Human Resources*. This is where you will find form # 21 Employee Feedback Survey and #22 Employee Suggestion Form.

Help us get the information we need to improve your workplace and to help you in accomplishing your successes at TEI!

Presidents' Day Facts/Presidential Tidbits

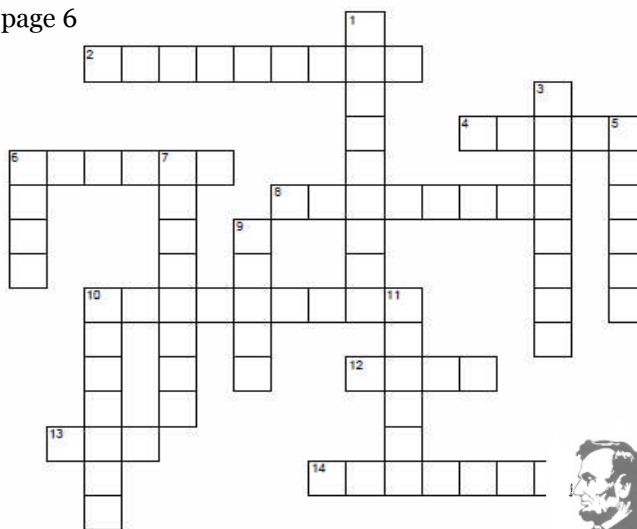
Clues on page 6

Welcome New Hires

Maggorino Tammietti

William Cummings

Shawn Cowan



Vanessa Wilkinson



Leadership and management are terms that are often used interchangeably in the business world to depict someone who manages a team of people. In reality leadership vs. management have very different meanings.

To be a great manager you must understand what it takes to also be a great leader.

Leadership vs. Management

By Vanessa Wilkinson

Let's begin with defining the difference between managers and leaders. The biggest difference between managers and leaders is the way they motivate the people who work or follow them. The definition of a manager is a person responsible for planning and directing the work for a group of individuals. They ensure work gets done, manage the day to day task, and manage the activities of others. By definition, managers have subordinates. A leader is someone who is more strategically focused and rather than directing employees through tasks, they inspire and motivate employees to drive themselves. By definitions, leaders have followers. A leader cultivates the teams confidence.

A commonly coined phrase tells us, leadership is doing the right thing and management is doing the things right. ² Leadership and management share many similarities. Both leadership and management involve influence, working with people, and working with effective goal management. However, the fields of leadership and management may also be considered very different. Still there is an overlap between the two fields, when managers are involved in influencing a group of employees to meet its goals, they are operating under leadership. In addition, when leaders are involved in aspects such as planning, organizing, staffing or controlling, they are operating within management.

¹ Written by Coach4Growth

² Written by Changing Minds.org

You cannot manage men into battle. You manage things; you lead people.

Grace Hooper

Admiral, U.S. Navy (retired)

A good leader establishes direction, creates a vision, is motivating, inspiring, and they energize the people around them.



ACROSS Clues to crossword on page 5 DOWN

- 2 George Washington and James Monroe are the only two presidents who ran ____.
- 4 George Washington was our ____ president.
- 6 Truman was a bank teller, ____, and a railroad timekeeper before he became a U.S. Senator.
- 8 ____ is the birthplace of more United States presidents than any other state.
- 10 Grover Cleveland was the only ____ to serve two non-consecutive terms.
- 12 Harry Trumans' famous quote was, "The ____ stops here."
- 13 Twenty ____ presidents were lawyers.
- 14 Presidents' Day celebrates two great presidents. George Washington and Abraham ____.

- 1 Alabama celebrates Thomas ____ on Presidents' Day.
- 3 James Garfield was the only ____ to become president of the United States.
- 5 The number of presidents that served in the military during a war is ____ four.
- 6 Franklin D. Roosevelt was the only president to have served ____ terms.
- 7 President Washingtons' birthday was moved from February ____ to February 22nd.
- 9 Every ____ Monday of February, the US celebrates Presidents' Day.
- 10 President Truman was an accomplished ____ and practiced two hours a day.
- 11 President ____ was the first president to have his inauguration speech televised.

Valentine's Day Eat this Not That!



Eat This

Vanilla Caramel (1 piece)

70 calories , 3 g fat, 10 g sugars

Chocolate covered Cherry (1 piece)

60 calories, 2 g fat, 8 g sugars

Not That

French nougat (1 piece)

125 calories, 5 g fat, 14 g sugars

Cappuccino truffle (1 piece)

140 calories, 8 g fat, 15 g sugars

(double the fat and sugar of a regular Cappuccino!)



WORKFORCE CONNECTION

By Vanessa Wilkinson

Trailboss Enterprises Inc. recently upgraded our accounting (MAS) and HR (ABRA) software. The end result, as many may have already realized, is your Workforce Connections (WFC) are no longer accessible.

For our newer employees who may not be familiar with WFC, this is a great place to view and edit HR information. You will have access to an extensive selection of personal HR information including profiles, address, phone numbers, education, and skills. You may also view your current benefits, employment compensation, job details and most current performance review.

Gaining access will require all employees to create new logons and passwords.

Please get with your Project Management Team ASAP to enable your access!

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Reaching our goals

"A goal without a plan is just a wish."

★ Antoine De Saint-Exupery ★



If we ask people about their goals in life, we may get quick and precise responses--to find a certain kind of employment, to start a business, to learn to play an instrument, to retire early.

But many of these same people may have no idea how they will accomplish their goals.

Having goals is important. Without goals, we don't know where we're headed. But having a goal is easy; planning to achieve it is the hard part. What is the first step? How long will it take to reach the goals? What kinds of effort will we need to make? How likely is success? Who can help?

I'll choose one of my goals and lay out a plan to accomplish it, step by step

Suspicious Act

By James Miller

In the early hours of the morning on 15 February 2011 the 99th Security Forces held a Flight Exercise to test the response capabilities for man-made threats. During the unannounced exercise, Trailboss AGE Servicer, Randy Schrecker, observed a suspicious act and took immediate action.



Mr. Schrecker Nellis AFB

While performing equipment dispatch duties on the flight line Randy noticed someone walk under one of the Thunderbird F-16s, leave a flight bag and then proceed to walk away. He stopped the individual, questioned him on his actions and threatened to report him if he did not remove the bag. That is when the individual identified himself as Colonel Henri Lambert, 99th Security Forces Commander and commended Randy on his vigilance.

Exercises help us prepare and train for real world emergencies. They allow us to sit down afterward and evaluate what worked well and what areas need attention. Randy's actions set an example to other Trailboss employees to take a vested interest in our surroundings to prevent terrorist acts on military installations.

Well done Mr. Schrecker-**Well Done!**



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